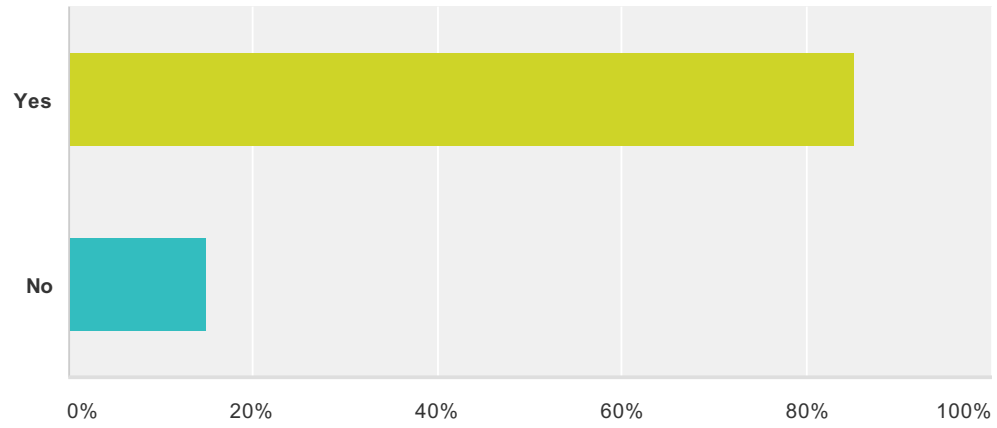


The *Transportation Needs Survey for Community Residents* was undertaken by the SEDA-COG Metropolitan Planning Organization (MPO) which encompasses eight Central Pennsylvania counties: Clinton, Columbia, Juniata, Mifflin, Montour, Northumberland, Snyder, and Union counties.

The MPO is actively involved with the North Central Pennsylvania Public Transportation Taskforce, consisting of numerous public and private sector human service and transportation related organizations in region. The overall mission of this Taskforce is to establish a mechanism to meet the regional needs for transportation in order that area residents have alternative, accessible, efficient, and affordable means of travel.

Q1 Does your household have access to a car or other vehicle that is running, licensed, and insured?

Answered: 468 Skipped: 6

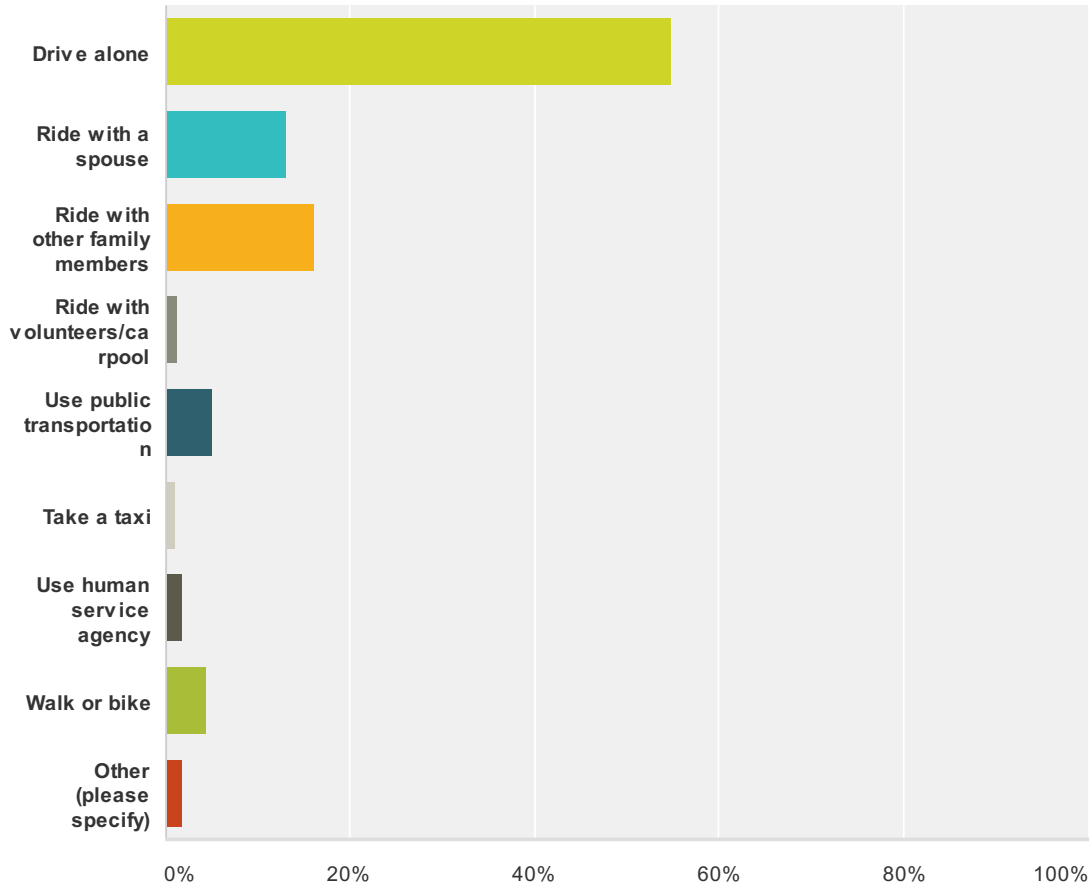


Answer Choices	Responses	
Yes	85.04%	398
No	14.96%	70
Total		468

Transportation Needs Survey for Community Residents

Q2 For the majority of your local trips, how do you travel?

Answered: 470 Skipped: 4

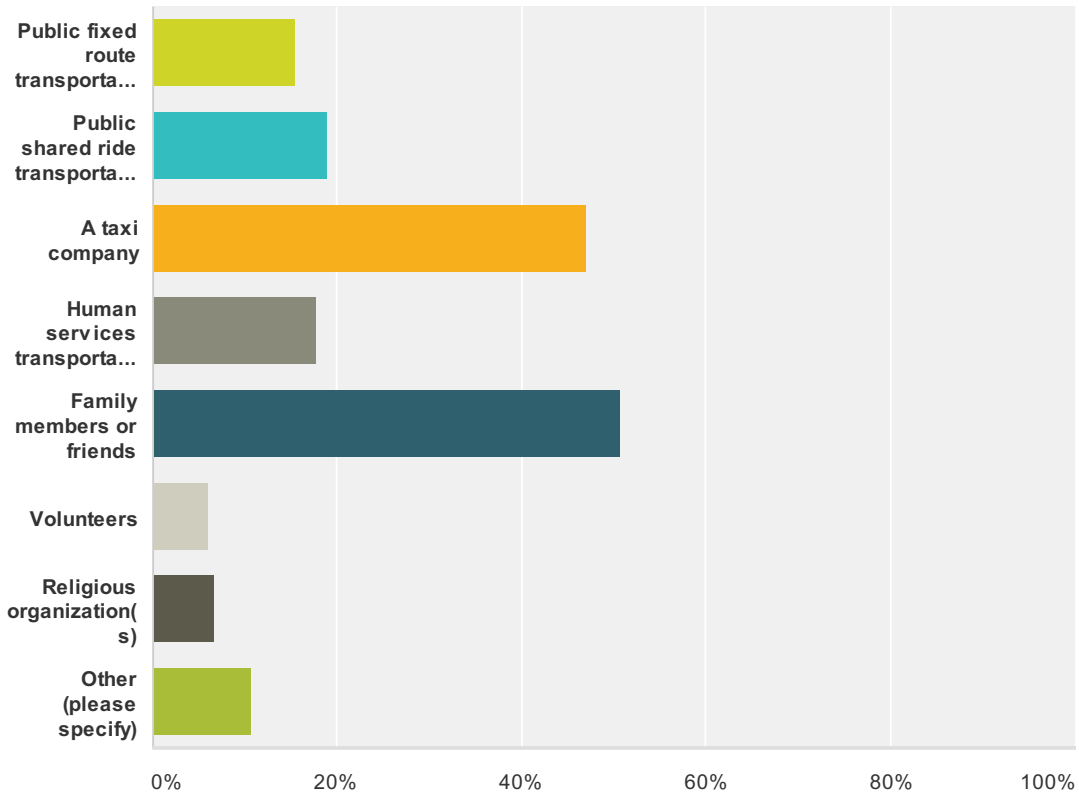


Answer Choices	Responses
Drive alone	54.89% 258
Ride with a spouse	13.19% 62
Ride with other family members	16.17% 76
Ride with volunteers/carpool	1.28% 6
Use public transportation	5.11% 24
Take a taxi	1.06% 5
Use human service agency	1.91% 9
Walk or bike	4.47% 21
Other (please specify)	1.91% 9
Total	470

Transportation Needs Survey for Community Residents

Q3 In the area right around your own home, what kinds of transportation services are available for you to use?

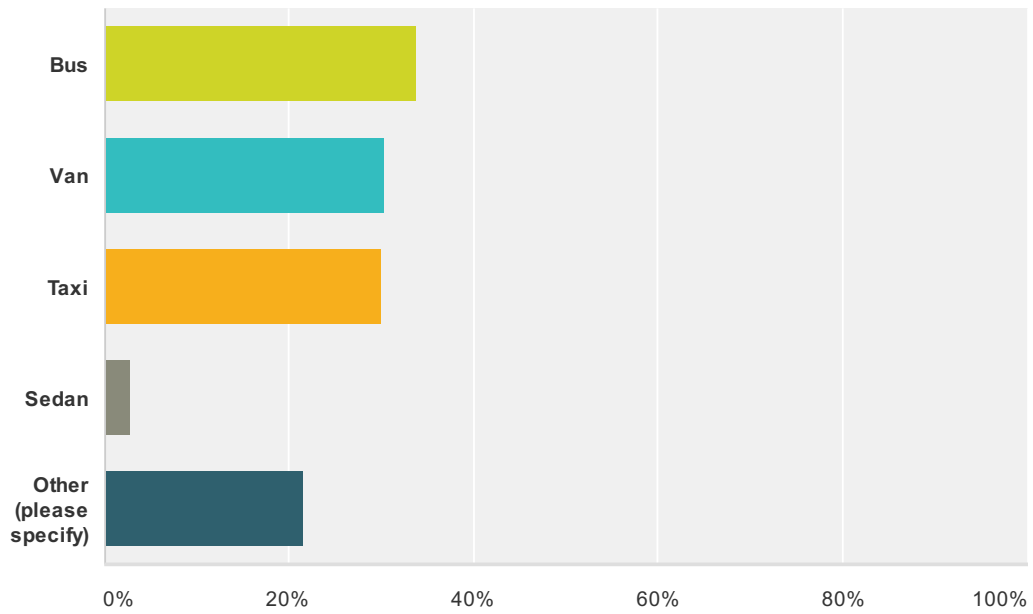
Answered: 444 Skipped: 30



Answer Choices	Responses
Public fixed route transportation	15.54% 69
Public shared ride transportation	18.92% 84
A taxi company	47.07% 209
Human services transportation	17.79% 79
Family members or friends	50.68% 225
Volunteers	6.08% 27
Religious organization(s)	6.76% 30
Other (please specify)	10.81% 48
Total Respondents: 444	

Q4 If you use public transportation, what is used?

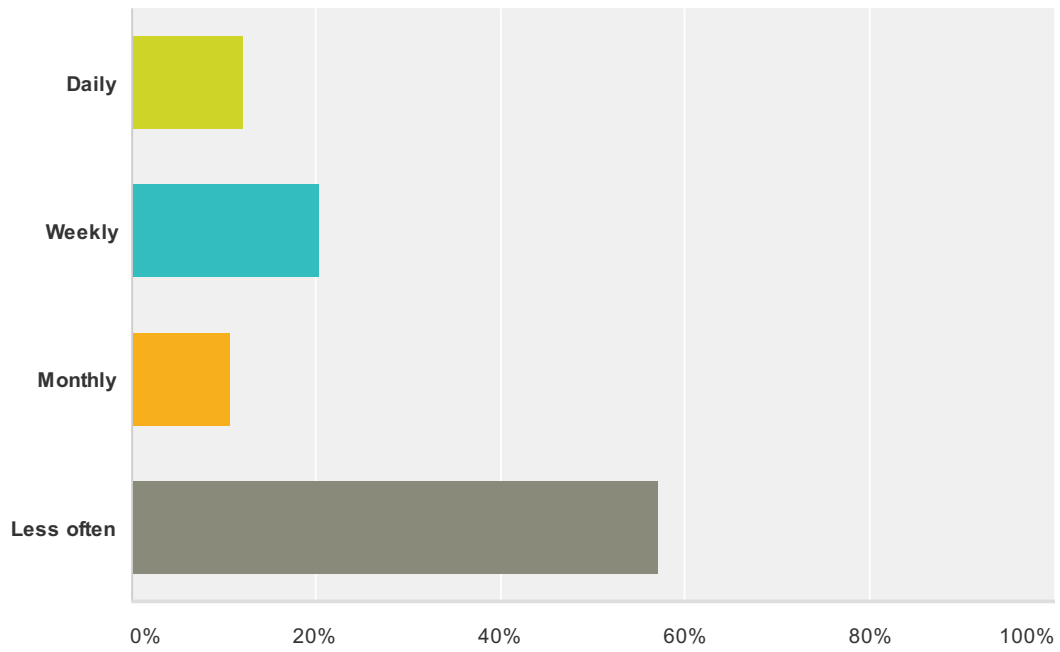
Answered: 204 Skipped: 270



Answer Choices	Responses
Bus	33.82% 69
Van	30.39% 62
Taxi	29.90% 61
Sedan	2.94% 6
Other (please specify)	21.57% 44
Total Respondents: 204	

Q5 If you use public transportation, how often do you use it?

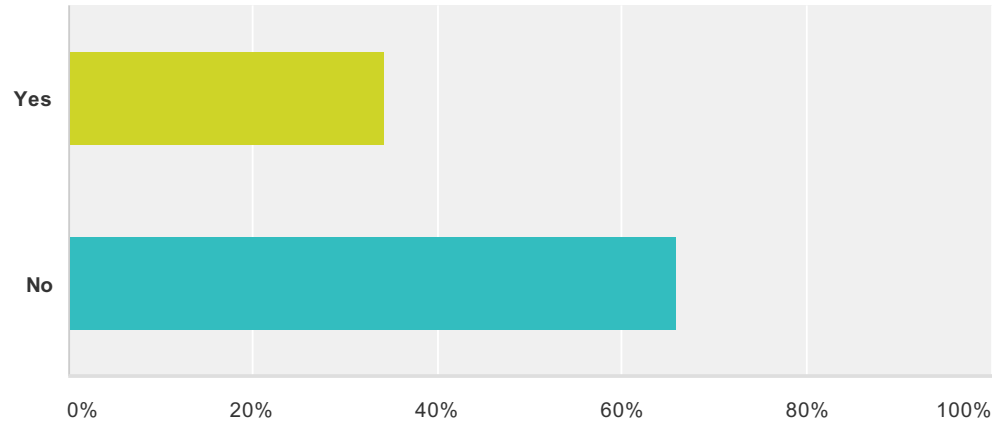
Answered: 216 Skipped: 258



Answer Choices	Responses	
Daily	12.04%	26
Weekly	20.37%	44
Monthly	10.65%	23
Less often	56.94%	123
Total		216

Q6 Are there trips you would like to make, but cannot due to lack of transportation?

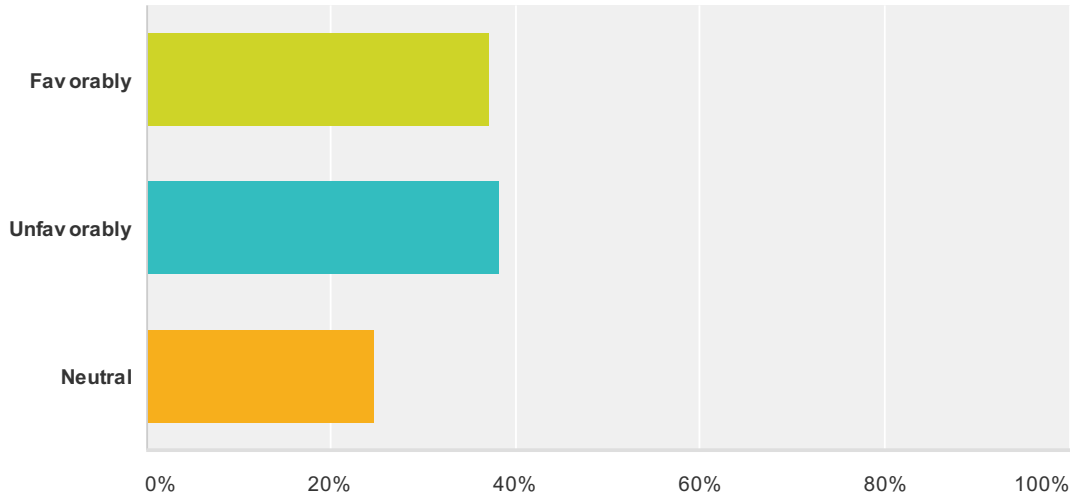
Answered: 431 Skipped: 43



Answer Choices	Responses	
Yes	34.11%	147
No	65.89%	284
Total		431

Q7 How do you view public transportation in your community?

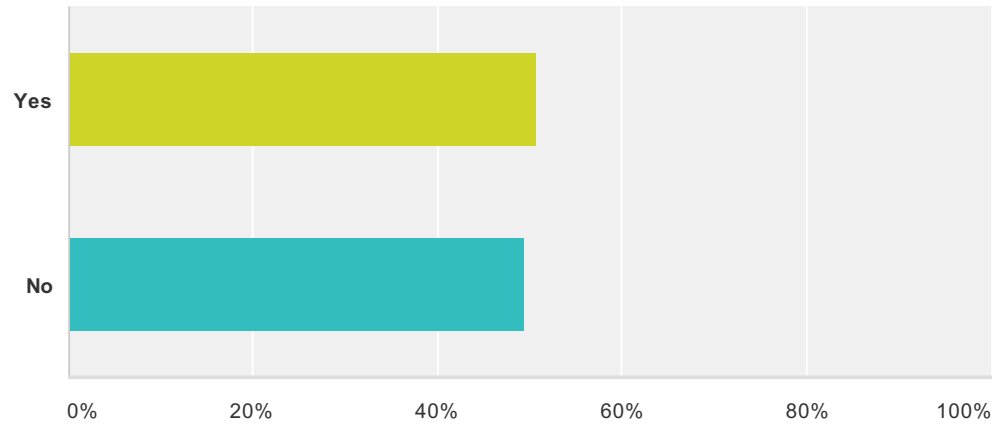
Answered: 446 Skipped: 28



Answer Choices	Responses
Favorably	37.22% 166
Unfavorably	38.12% 170
Neutral	24.66% 110
Total	446

Q8 Have you ever lived in a different community where public transportation was widely available?

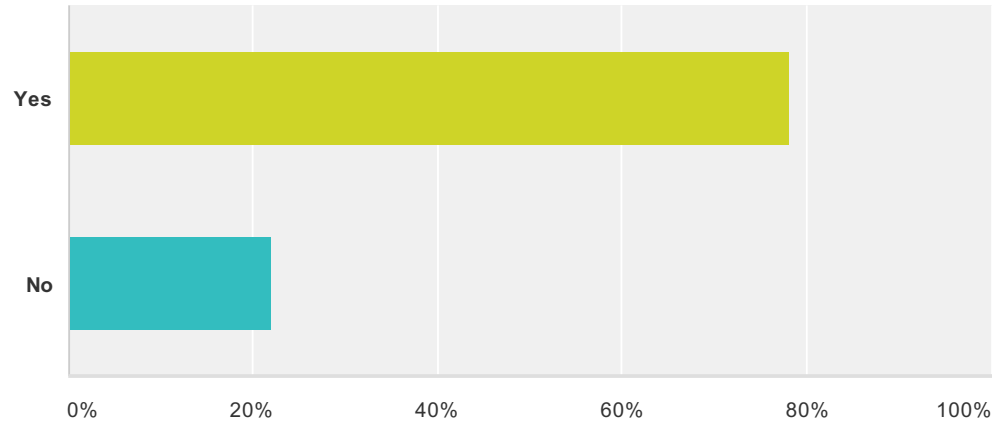
Answered: 467 Skipped: 7



Answer Choices	Responses	
Yes	50.54%	236
No	49.46%	231
Total		467

Q9 If you answered yes to question 8, did you use it?

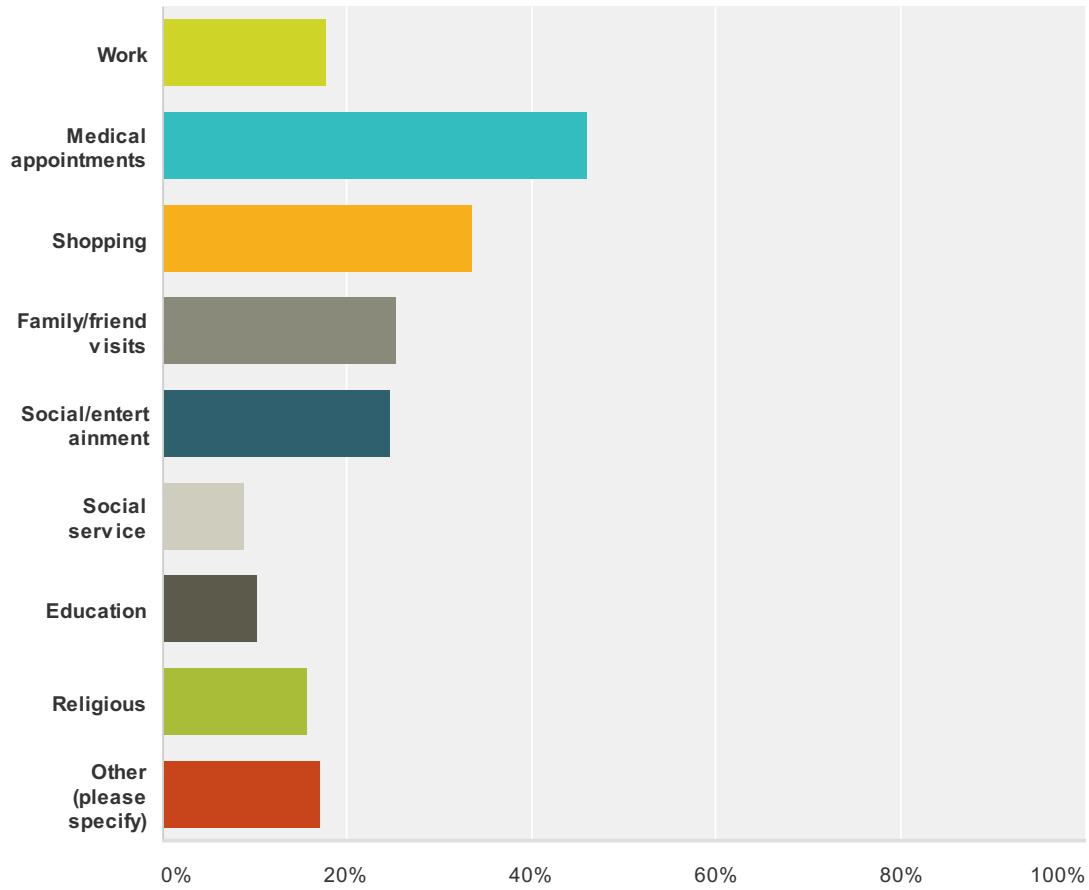
Answered: 250 Skipped: 224



Answer Choices	Responses	
Yes	78%	195
No	22%	55
Total		250

Q10 In the last six months, have any household members missed any of the following due to a lack of transportation?

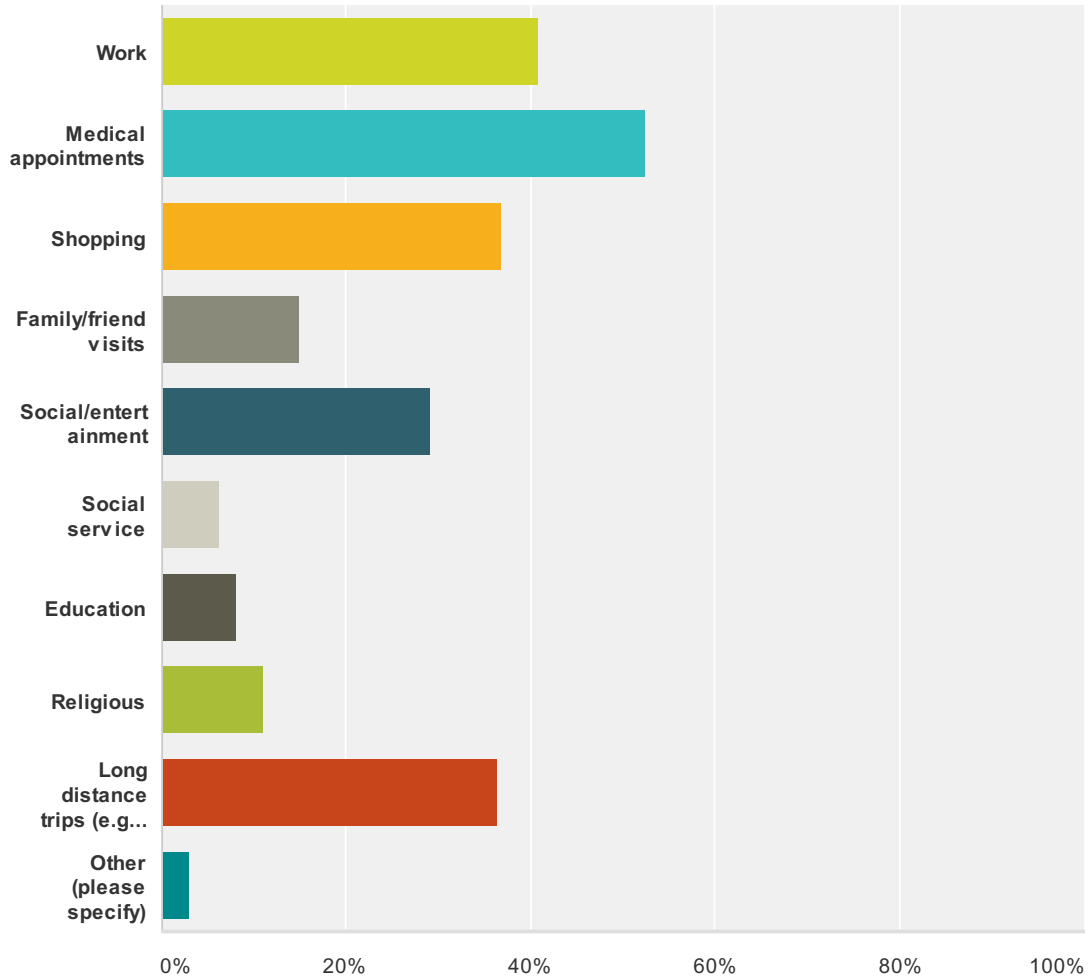
Answered: 146 Skipped: 328



Answer Choices	Responses	Count
Work	17.81%	26
Medical appointments	45.89%	67
Shopping	33.56%	49
Family/friend visits	25.34%	37
Social/entertainment	24.66%	36
Social service	8.90%	13
Education	10.27%	15
Religious	15.75%	23
Other (please specify)	17.12%	25
Total Respondents: 146		

Q11 If you already use or were going to use public transportation, which of the following would be a priority reason for using it?

Answered: 361 Skipped: 113



Answer Choices	Responses
Work	40.72% 147
Medical appointments	52.35% 189
Shopping	36.84% 133
Family/friend visits	14.96% 54
Social/entertainment	29.09% 105
Social service	6.37% 23
Education	8.03% 29
Religious	11.08% 40
Long distance trips (e.g., to airports)	36.29% 131
Other (please specify)	3.05% 11

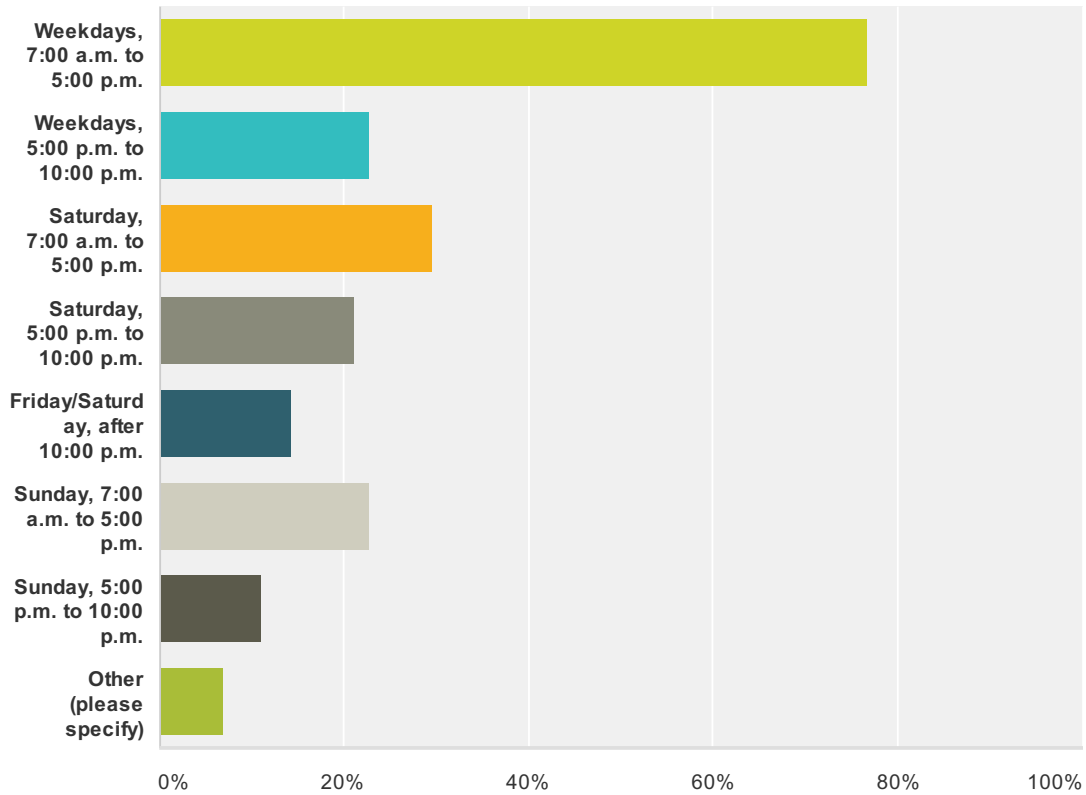
Transportation Needs Survey for Community Residents

Total Respondents: 361

Transportation Needs Survey for Community Residents

Q12 If you already use or were going to use public transportation, when do you need it?

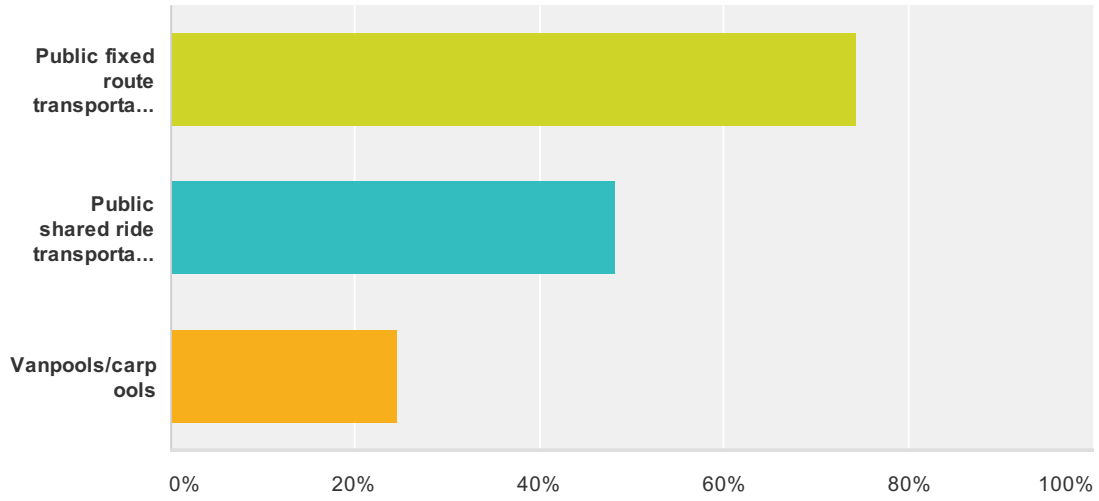
Answered: 335 Skipped: 139



Answer Choices	Responses
Weekdays, 7:00 a.m. to 5:00 p.m.	76.72% 257
Weekdays, 5:00 p.m. to 10:00 p.m.	22.69% 76
Saturday, 7:00 a.m. to 5:00 p.m.	29.55% 99
Saturday, 5:00 p.m. to 10:00 p.m.	21.19% 71
Friday/Saturday, after 10:00 p.m.	14.33% 48
Sunday, 7:00 a.m. to 5:00 p.m.	22.69% 76
Sunday, 5:00 p.m. to 10:00 p.m.	11.04% 37
Other (please specify)	6.87% 23
Total Respondents: 335	

Q13 If available, which of the following would you use?

Answered: 370 Skipped: 104

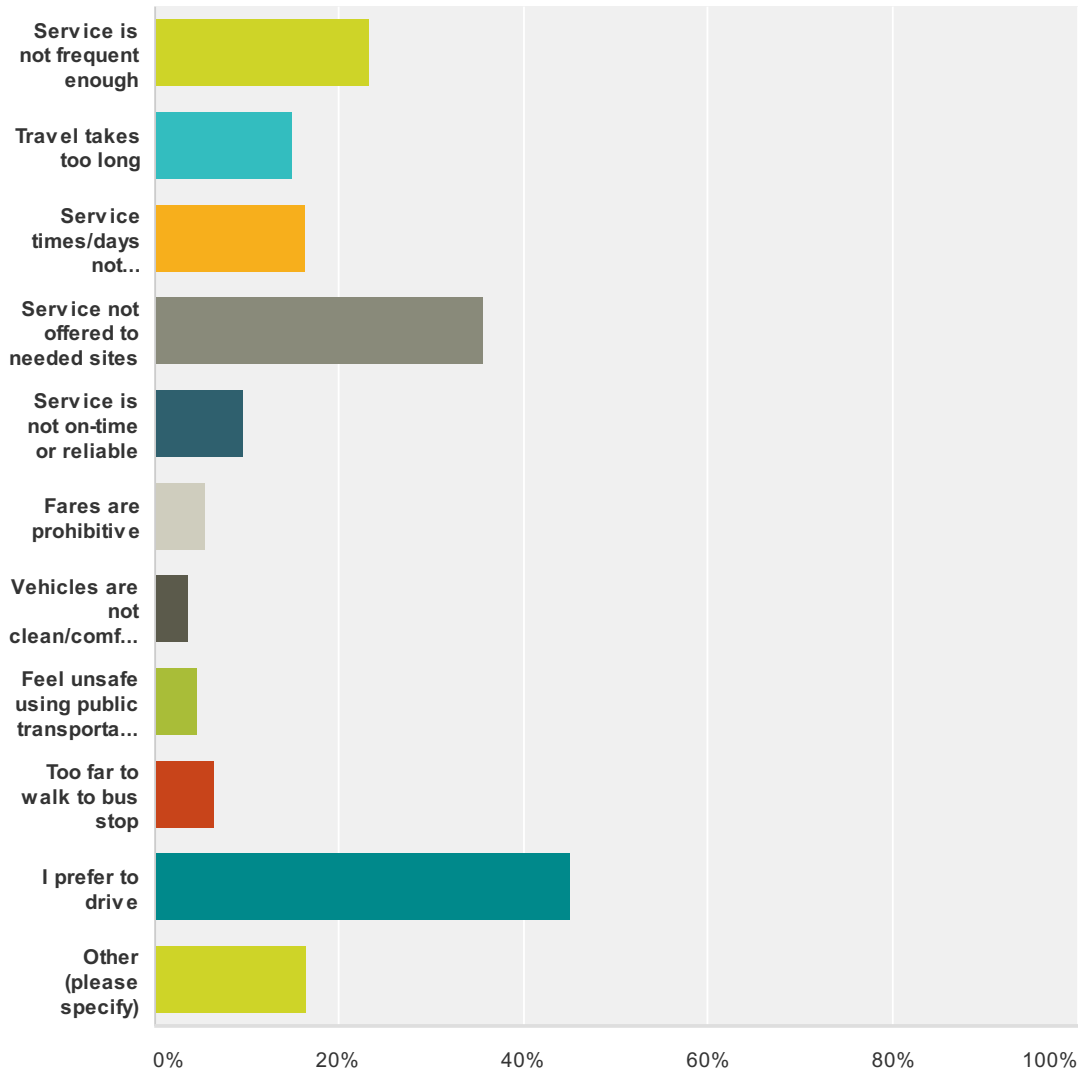


Answer Choices	Responses
Public fixed route transportation	74.32% 275
Public shared ride transportation	48.11% 178
Vanpools/carpools	24.59% 91
Total Respondents: 370	

Transportation Needs Survey for Community Residents

Q14 Please indicate your reasons if you've never used or no longer use public transportation?

Answered: 343 Skipped: 131



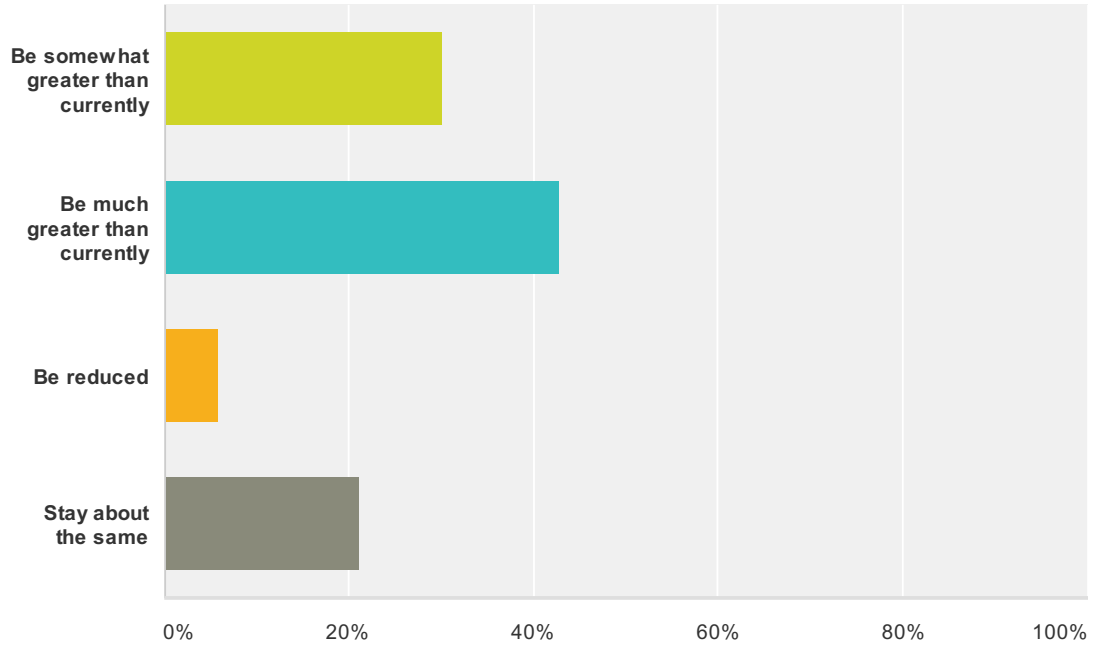
Answer Choices	Responses
Service is not frequent enough	23.32% 80
Travel takes too long	14.87% 51
Service times/days not convenient	16.33% 56
Service not offered to needed sites	35.57% 122
Service is not on-time or reliable	9.62% 33
Fares are prohibitive	5.54% 19
Vehicles are not clean/comfortable	3.79% 13
Feel unsafe using public transportation	4.66% 16
Too far to walk to bus stop	6.41% 22

Transportation Needs Survey for Community Residents

I prefer to drive	44.90%	154
Other (please specify)	16.62%	57
Total Respondents: 343		

Q15 How do you think the current funding level for public transportation in your community should change over the next five years?

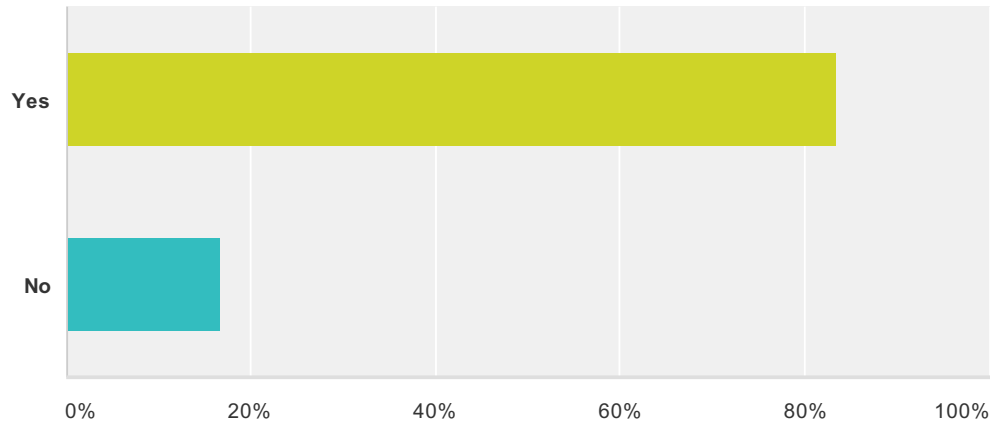
Answered: 407 Skipped: 67



Answer Choices	Responses
Be somewhat greater than currently	30.22% 123
Be much greater than currently	42.75% 174
Be reduced	5.90% 24
Stay about the same	21.13% 86
Total	407

Q16 Do you support increased county and municipal financial support toward public transportation service in your community?

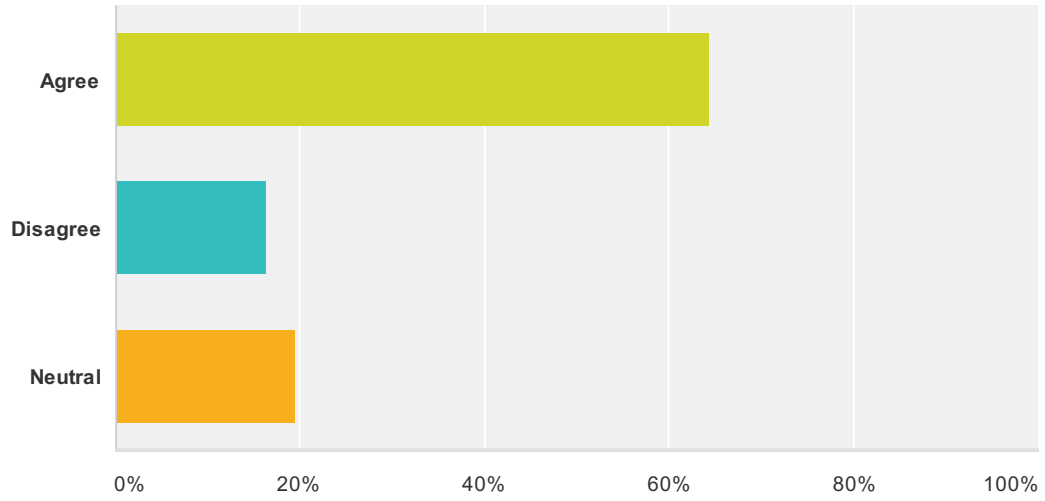
Answered: 417 Skipped: 57



Answer Choices	Responses
Yes	83.21% 347
No	16.79% 70
Total	417

Q17 I am familiar with public transit services that are available.

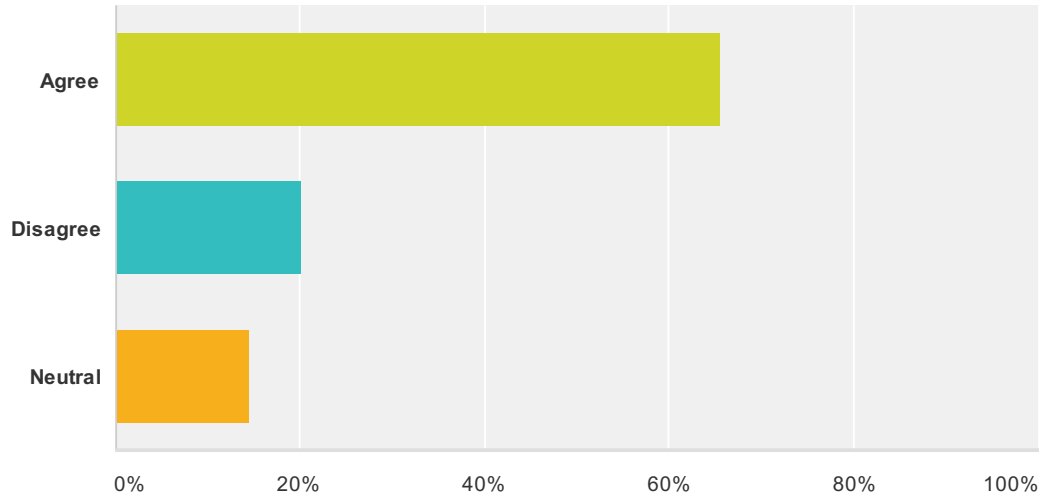
Answered: 421 Skipped: 53



Answer Choices	Responses
Agree	64.13% 270
Disagree	16.39% 69
Neutral	19.48% 82
Total	421

Q18 I would know where to get information about public transit services, if needed.

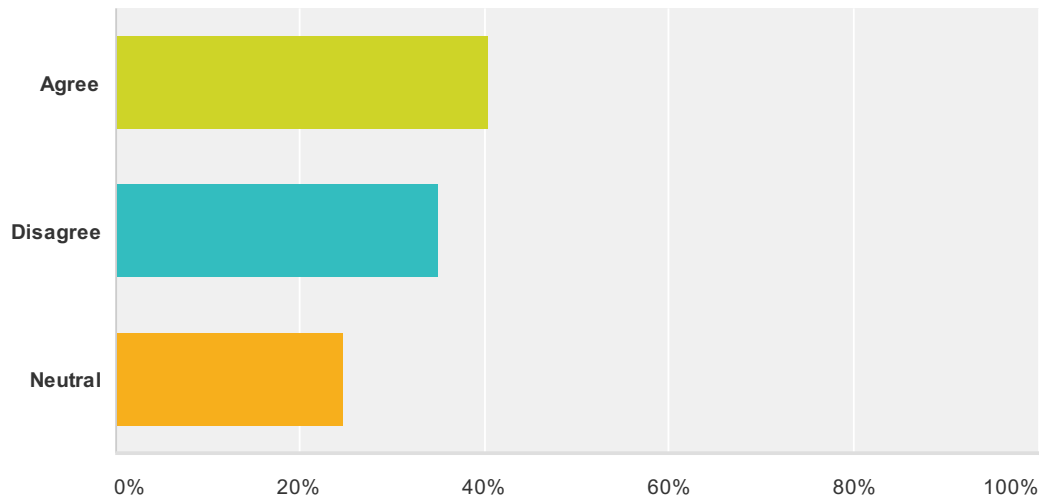
Answered: 421 Skipped: 53



Answer Choices	Responses
Agree	65.32% 275
Disagree	20.19% 85
Neutral	14.49% 61
Total	421

Q19 I think public transit is designed to serve people like me.

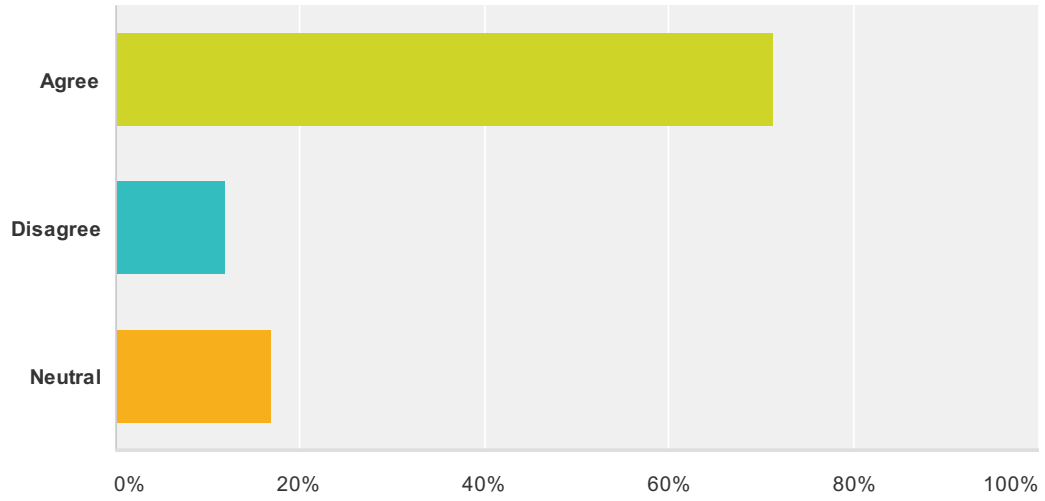
Answered: 418 Skipped: 56



Answer Choices	Responses
Agree	40.43% 169
Disagree	34.93% 146
Neutral	24.64% 103
Total	418

Q20 I think public transit is an affordable alternative to driving a car.

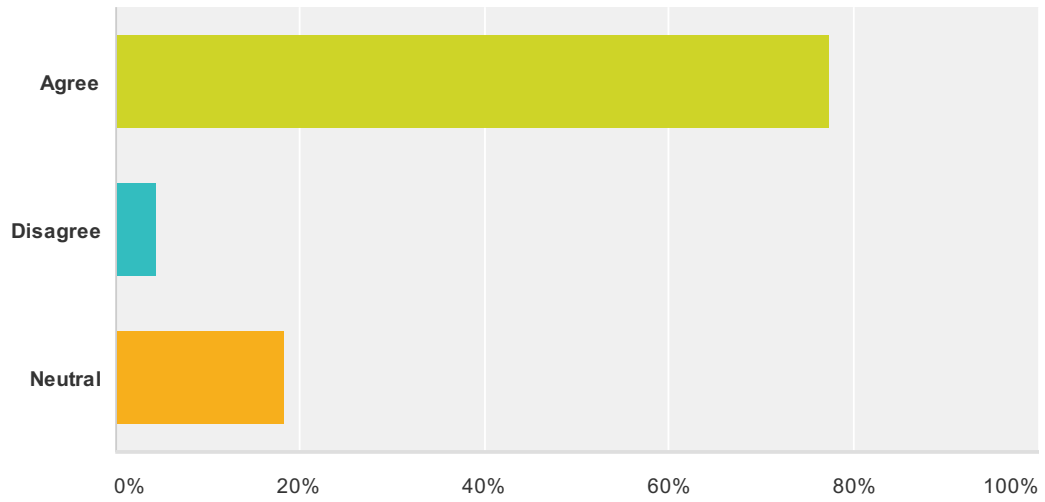
Answered: 423 Skipped: 51



Answer Choices	Responses
Agree	71.16% 301
Disagree	11.82% 50
Neutral	17.02% 72
Total	423

Q21 I think public transit is safe to use.

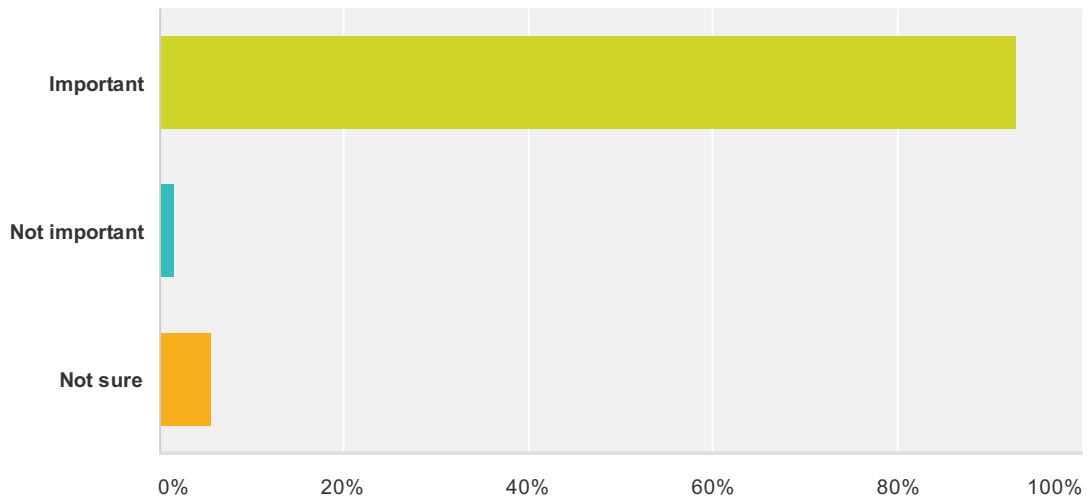
Answered: 422 Skipped: 52



Answer Choices	Responses
Agree	77.25% 326
Disagree	4.50% 19
Neutral	18.25% 77
Total	422

Q22 Provide door-to-door service for people with disabilities and special needs.

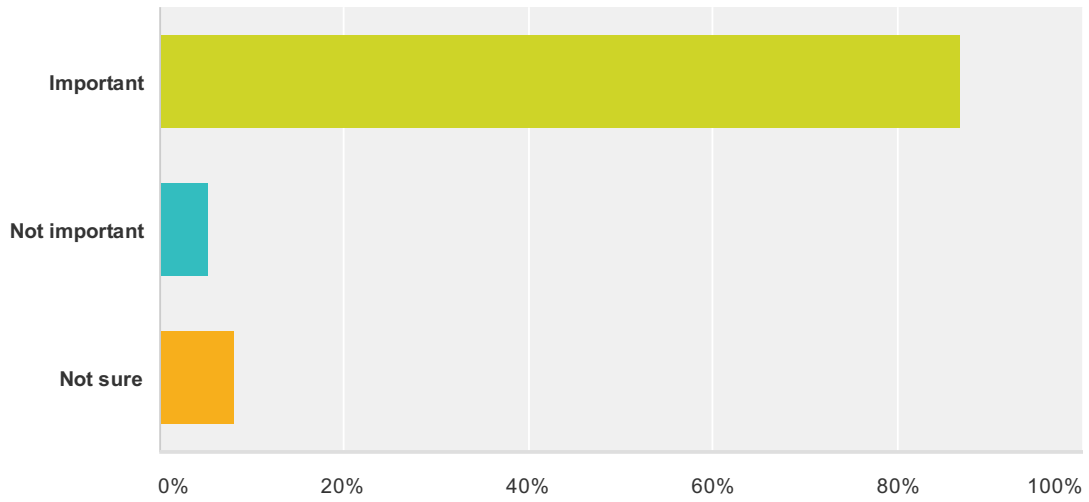
Answered: 423 Skipped: 51



Answer Choices	Responses
Important	92.67% 392
Not important	1.65% 7
Not sure	5.67% 24
Total	423

Q23 Help people get to and from work.

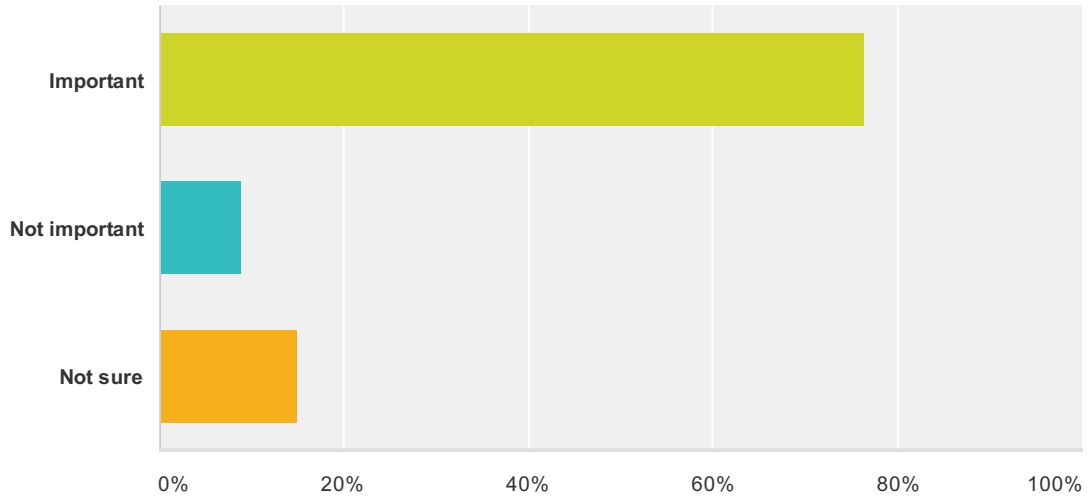
Answered: 417 Skipped: 57



Answer Choices	Responses
Important	86.57% 361
Not important	5.28% 22
Not sure	8.15% 34
Total	417

Q24 Help people get to non-work destinations.

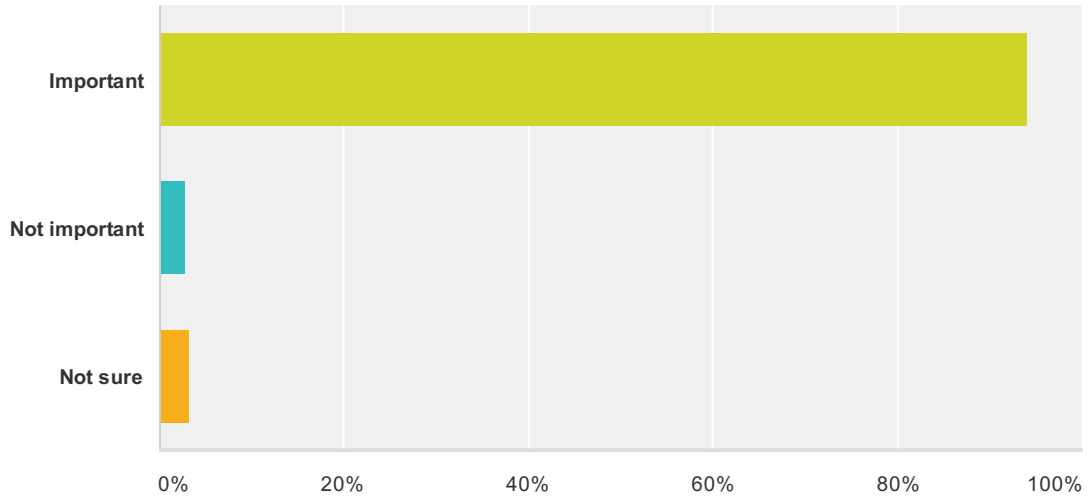
Answered: 416 Skipped: 58



Answer Choices	Responses
Important	76.20% 317
Not important	8.89% 37
Not sure	14.90% 62
Total	416

Q25 Offer transportation for people who are unable to drive or afford a vehicle.

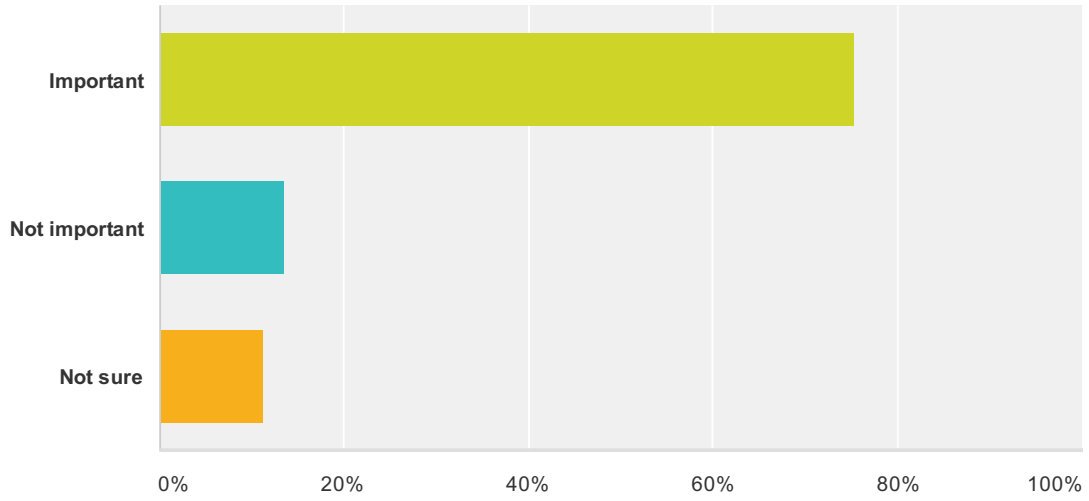
Answered: 420 Skipped: 54



Answer Choices	Responses
Important	93.81% 394
Not important	2.86% 12
Not sure	3.33% 14
Total	420

Q26 Help alleviate growing roadway congestion.

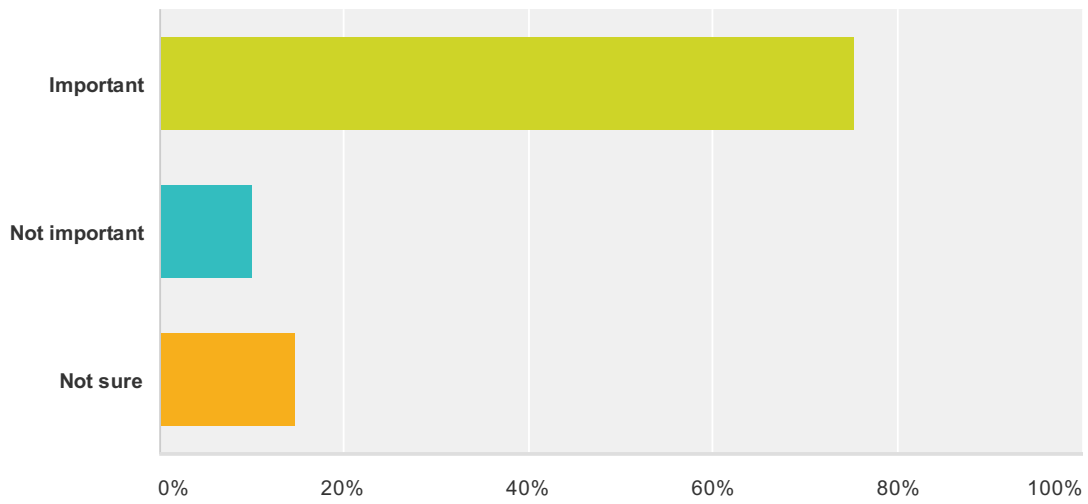
Answered: 417 Skipped: 57



Answer Choices	Responses
Important	75.30% 314
Not important	13.43% 56
Not sure	11.27% 47
Total	417

Q27 Help improve air quality.

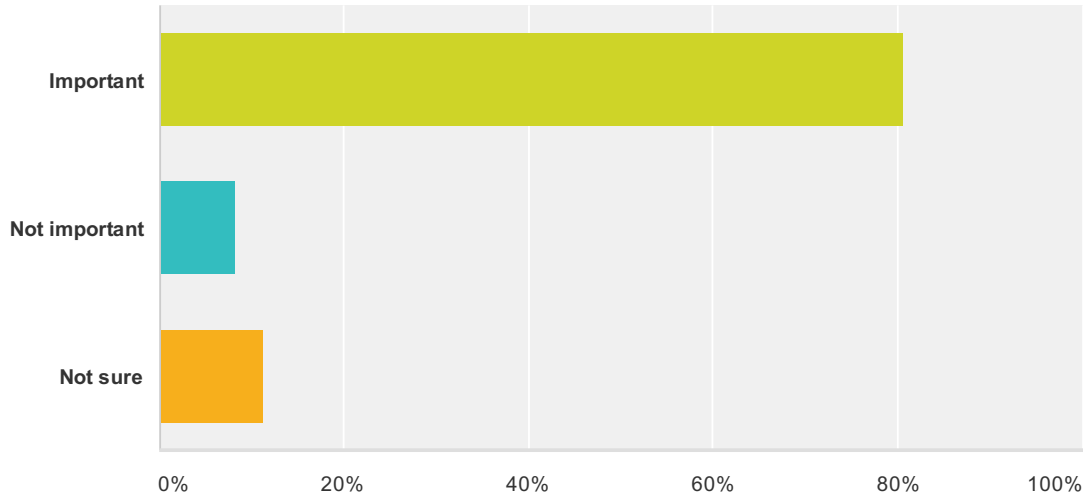
Answered: 416 Skipped: 58



Answer Choices	Responses	
Important	75.24%	313
Not important	10.10%	42
Not sure	14.66%	61
Total		416

Q28 Help reduce fuel consumption and dependence on importing foreign oil.

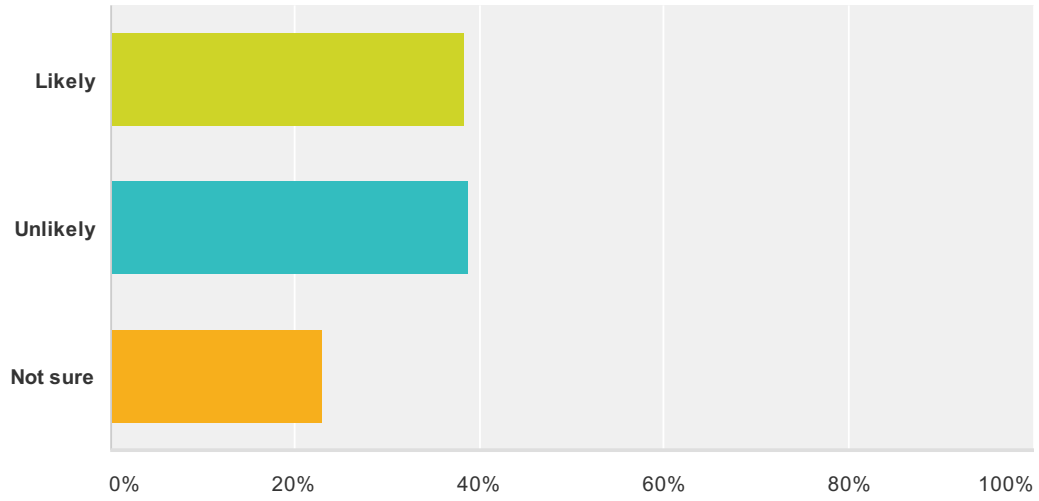
Answered: 414 Skipped: 60



Answer Choices	Responses
Important	80.43% 333
Not important	8.21% 34
Not sure	11.35% 47
Total	414

Q29 Travel time to work by car increases by 10 minutes or more due to traffic.

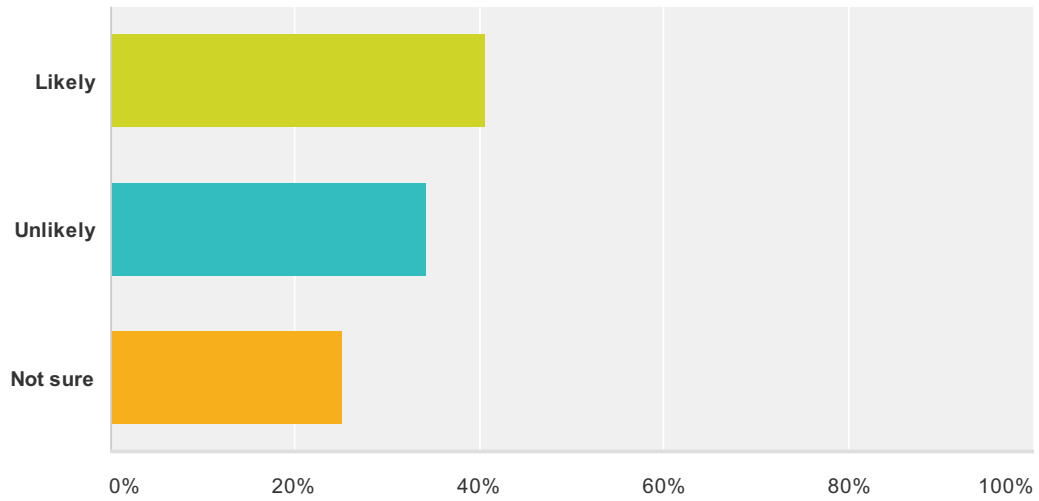
Answered: 405 Skipped: 69



Answer Choices	Responses
Likely	38.27% 155
Unlikely	38.77% 157
Not sure	22.96% 93
Total	405

Q30 The cost of parking/violations increases where you work or travel frequently.

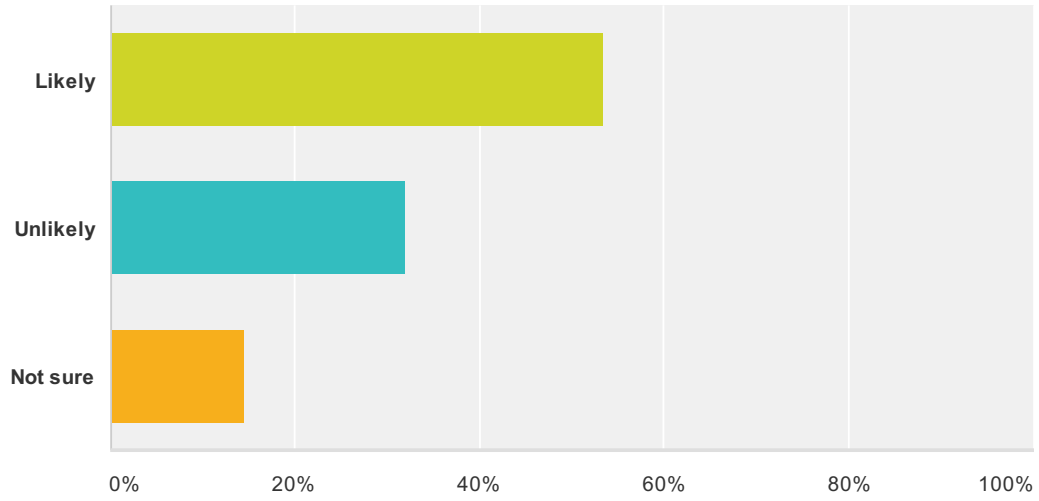
Answered: 409 Skipped: 65



Answer Choices	Responses
Likely	40.59% 166
Unlikely	34.23% 140
Not sure	25.18% 103
Total	409

Q31 The time it takes to find convenient parking increases.

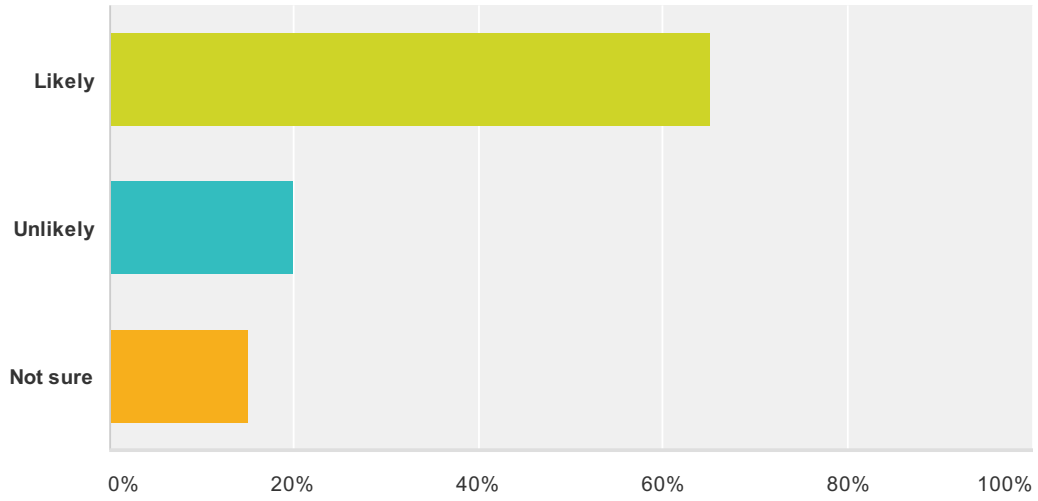
Answered: 406 Skipped: 68



Answer Choices	Responses
Likely	53.45% 217
Unlikely	32.02% 130
Not sure	14.53% 59
Total	406

Q32 Transit stops are located closer to your home or your typical destinations.

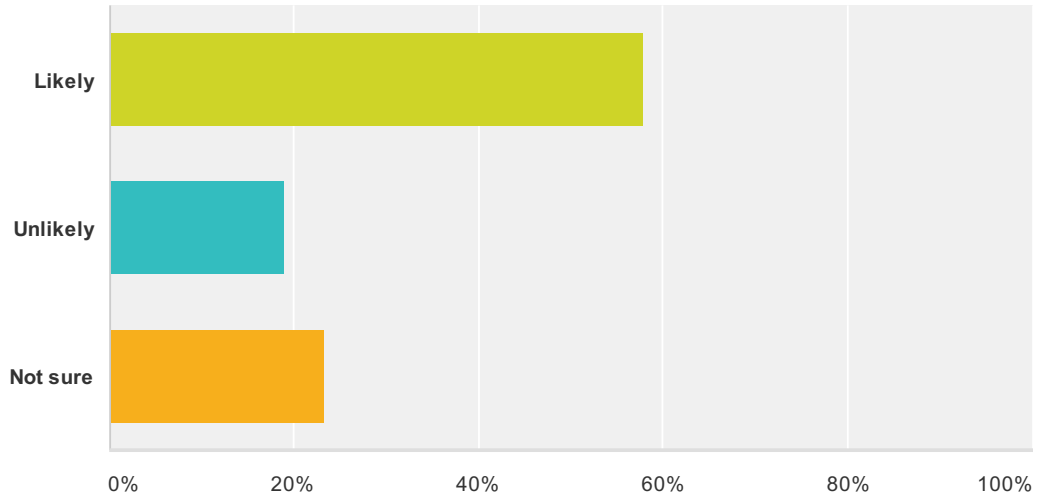
Answered: 408 Skipped: 66



Answer Choices	Responses
Likely	64.95% 265
Unlikely	19.85% 81
Not sure	15.20% 62
Total	408

Q33 Vehicles are scheduled to arrive at stops more frequently.

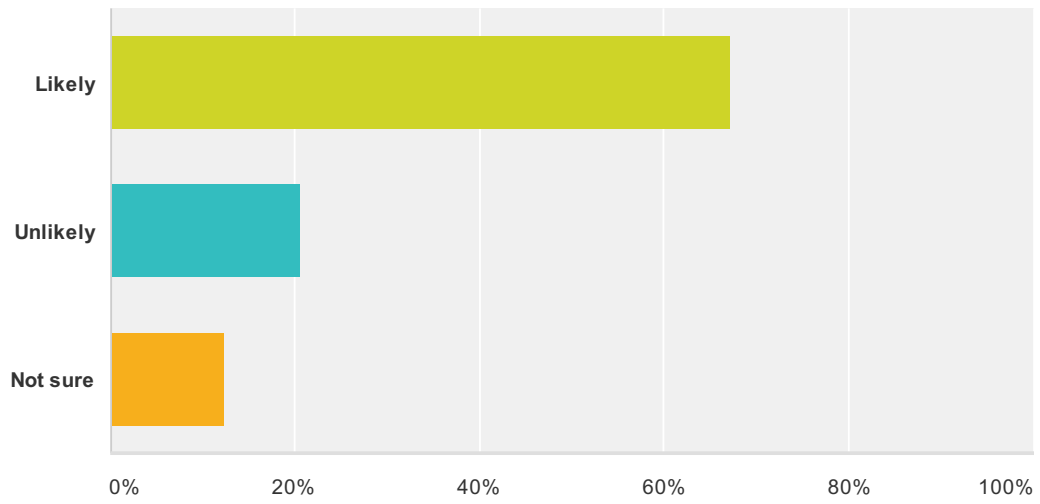
Answered: 402 Skipped: 72



Answer Choices	Responses
Likely	57.71% 232
Unlikely	18.91% 76
Not sure	23.38% 94
Total	402

Q34 Your car is not available due to repairs or other reasons.

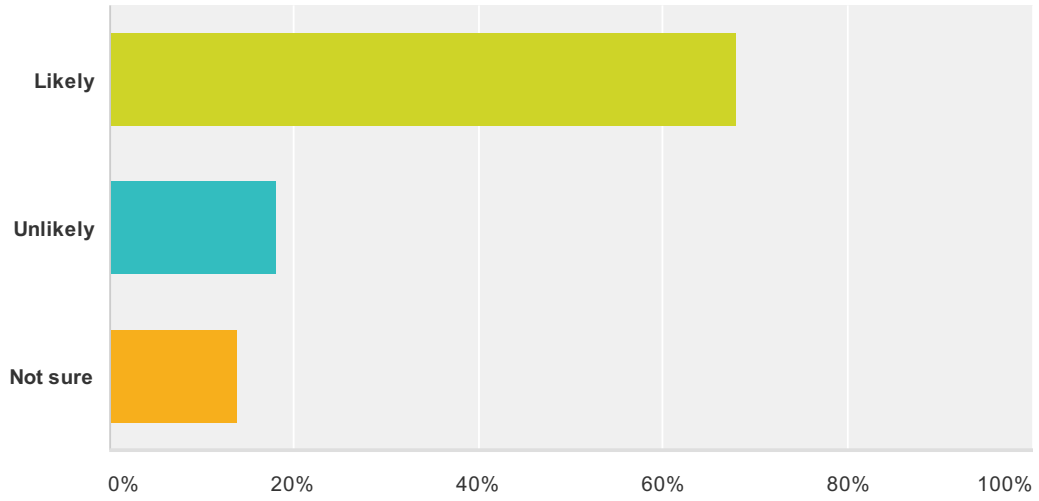
Answered: 395 Skipped: 79



Answer Choices	Responses
Likely	67.09% 265
Unlikely	20.51% 81
Not sure	12.41% 49
Total	395

Q35 The price of gas increases significantly.

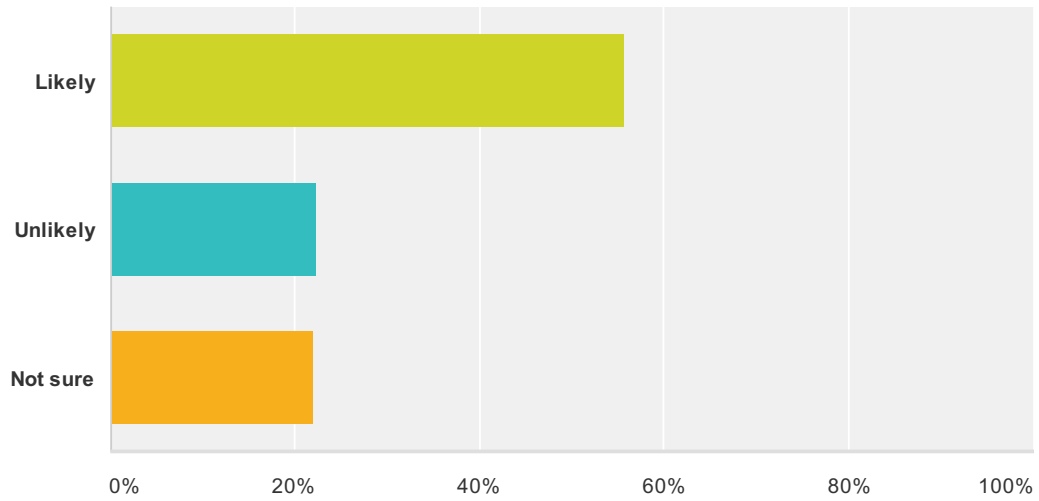
Answered: 401 Skipped: 73



Answer Choices	Responses
Likely	67.83% 272
Unlikely	18.20% 73
Not sure	13.97% 56
Total	401

Q36 Your employer offers incentives to use transit services, such as discounted fares.

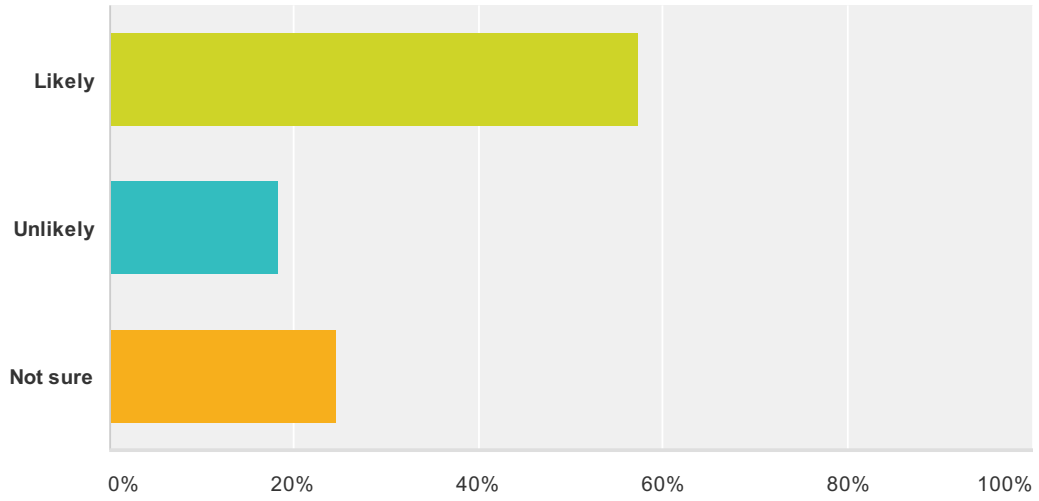
Answered: 388 Skipped: 86



Answer Choices	Responses
Likely	55.67% 216
Unlikely	22.42% 87
Not sure	21.91% 85
Total	388

Q37 You are better informed about how to use the transit system.

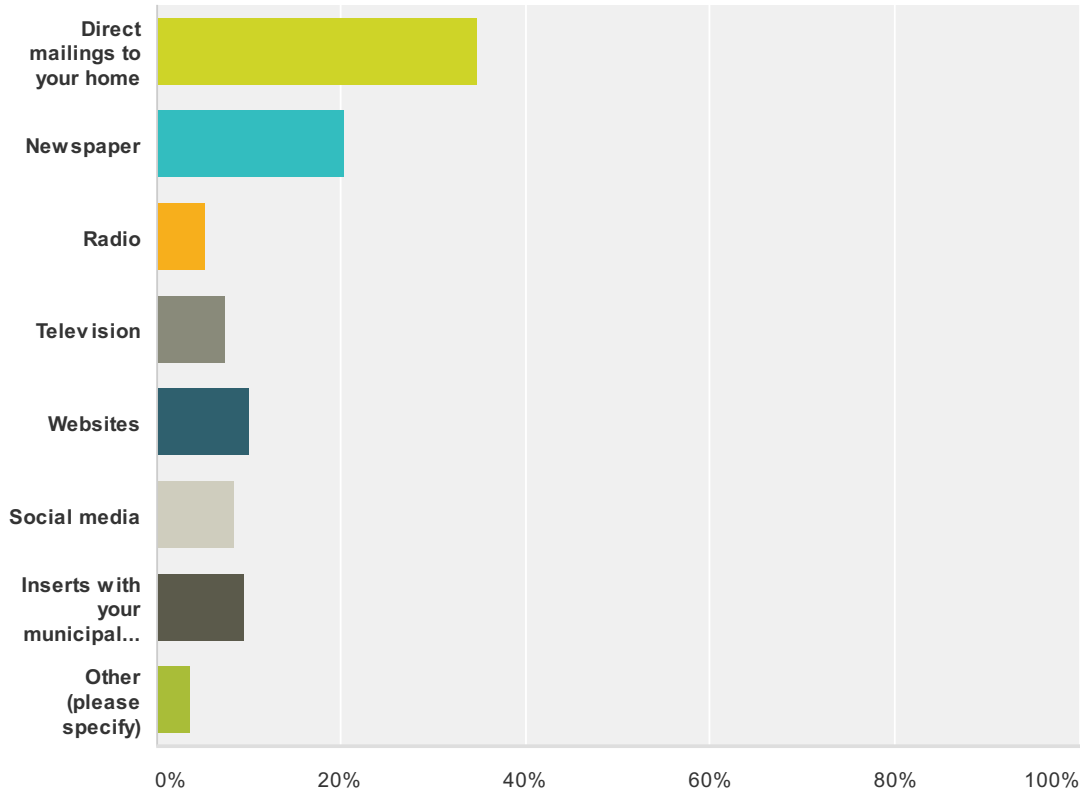
Answered: 400 Skipped: 74



Answer Choices	Responses
Likely	57.25% 229
Unlikely	18.25% 73
Not sure	24.50% 98
Total	400

Q38 Which of the following would be the best means to inform you about public transportation services in your community?

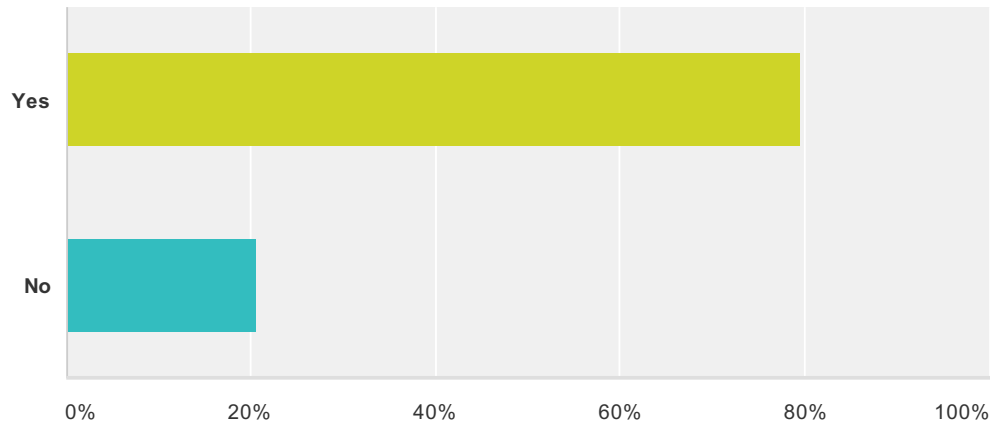
Answered: 408 Skipped: 66



Answer Choices	Responses
Direct mailings to your home	34.80% 142
Newspaper	20.34% 83
Radio	5.39% 22
Television	7.60% 31
Websites	10.05% 41
Social media	8.58% 35
Inserts with your municipal bills	9.56% 39
Other (please specify)	3.68% 15
Total	408

Q39 Do you have access to the Internet?

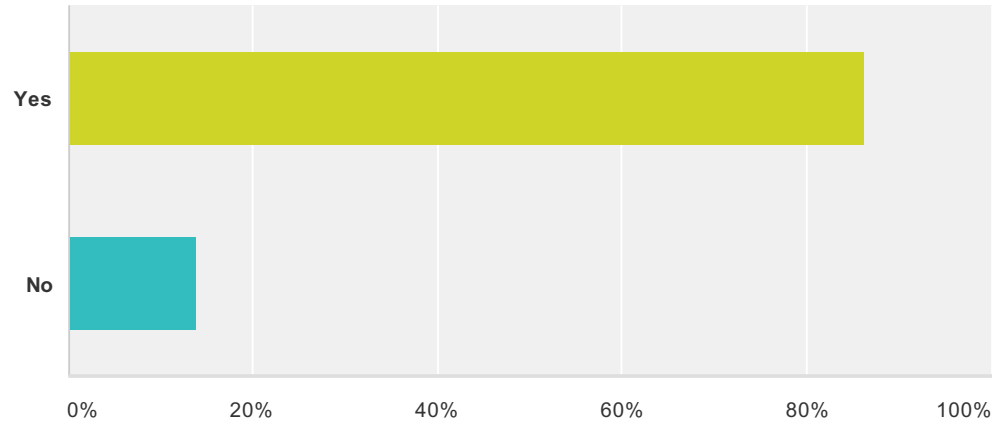
Answered: 420 Skipped: 54



Answer Choices	Responses
Yes	79.52% 334
No	20.48% 86
Total	420

Q40 Is your Internet connection high-speed?

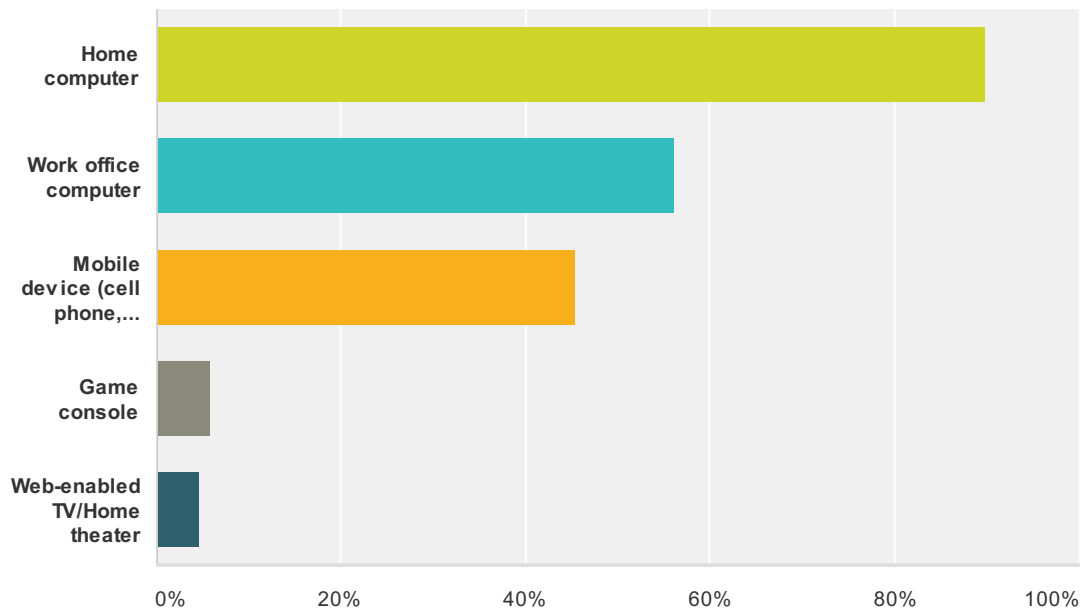
Answered: 353 Skipped: 121



Answer Choices	Responses	
Yes	86.12%	304
No	13.88%	49
Total		353

Q41 How do you access the Internet?

Answered: 339 Skipped: 135



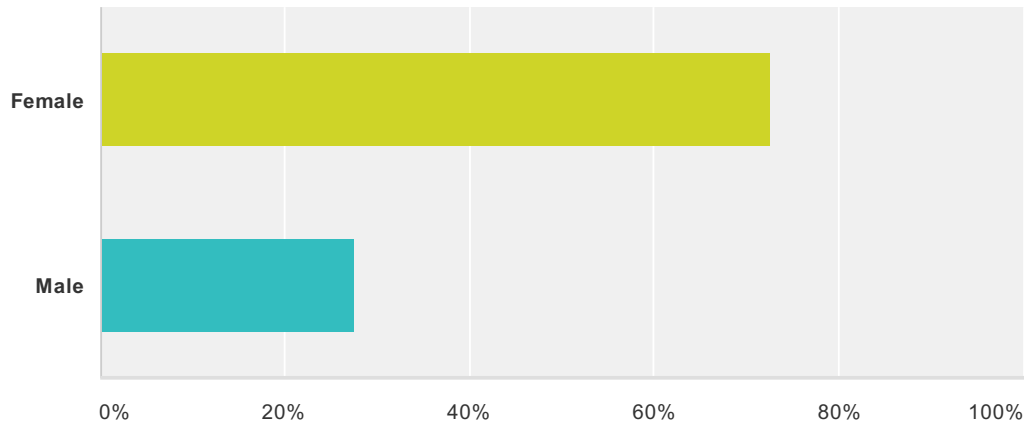
Answer Choices	Responses
Home computer	89.68% 304
Work office computer	56.05% 190
Mobile device (cell phone, tablet, etc.)	45.43% 154
Game console	5.90% 20
Web-enabled TV/Home theater	4.72% 16
Total Respondents: 339	

**Q42 Would you like to add anything else
about public transportation gaps or
strategies in the region?**

Answered: 109 Skipped: 365

Q43 What is your gender?

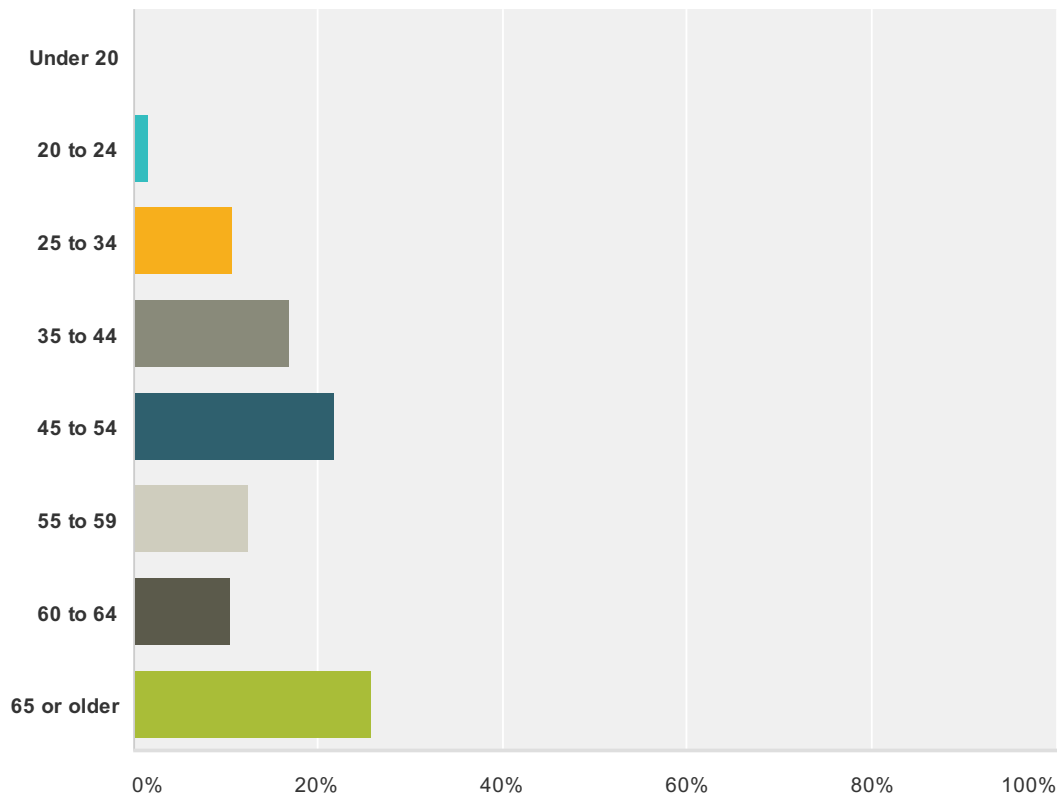
Answered: 417 Skipped: 57



Answer Choices	Responses
Female	72.42% 302
Male	27.58% 115
Total	417

Q44 What is your age?

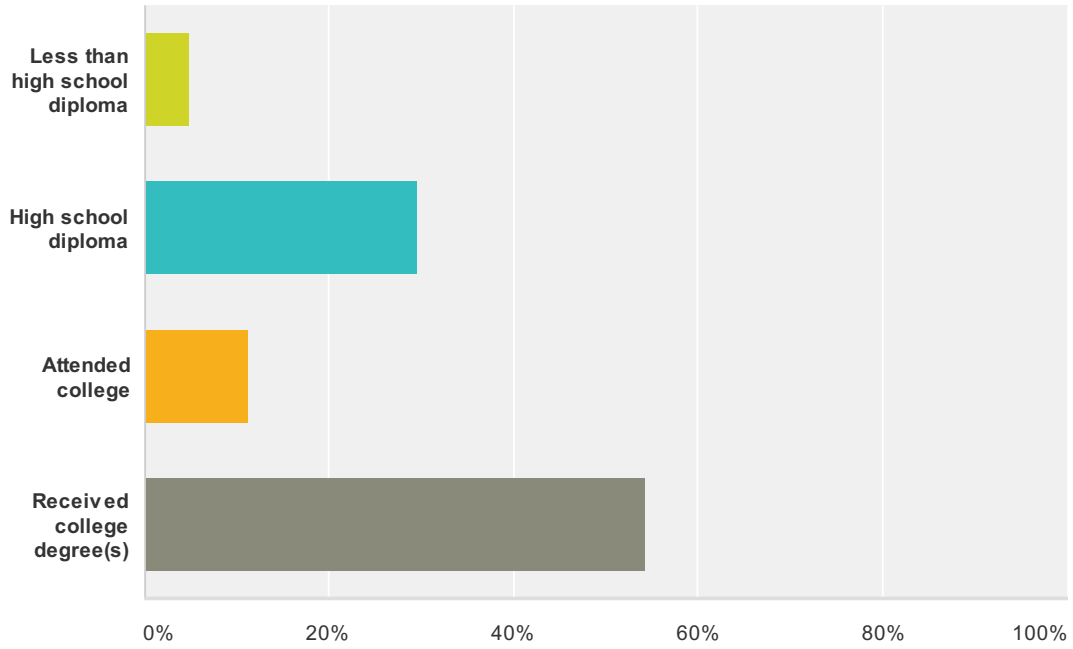
Answered: 418 Skipped: 56



Answer Choices	Responses
Under 20	0% 0
20 to 24	1.67% 7
25 to 34	10.77% 45
35 to 44	16.99% 71
45 to 54	21.77% 91
55 to 59	12.44% 52
60 to 64	10.53% 44
65 or older	25.84% 108
Total	418

Q45 What is the highest level of education you have completed?

Answered: 404 Skipped: 70



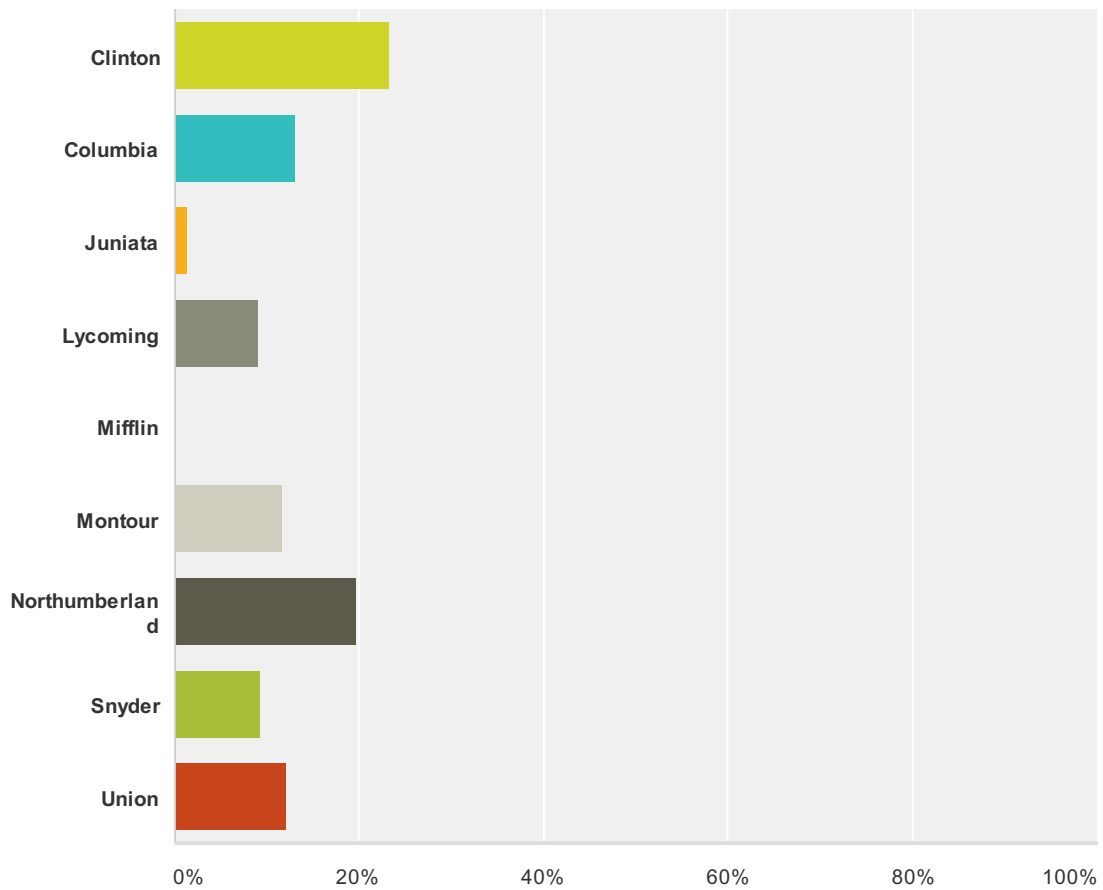
Answer Choices	Responses
Less than high school diploma	4.95% 20
High school diploma	29.46% 119
Attended college	11.39% 46
Received college degree(s)	54.21% 219
Total	404

Q46 In what ZIP code is your home located? (enter 5-digit ZIP code)

Answered: 408 Skipped: 66

Q47 In what county do you live?

Answered: 399 Skipped: 75



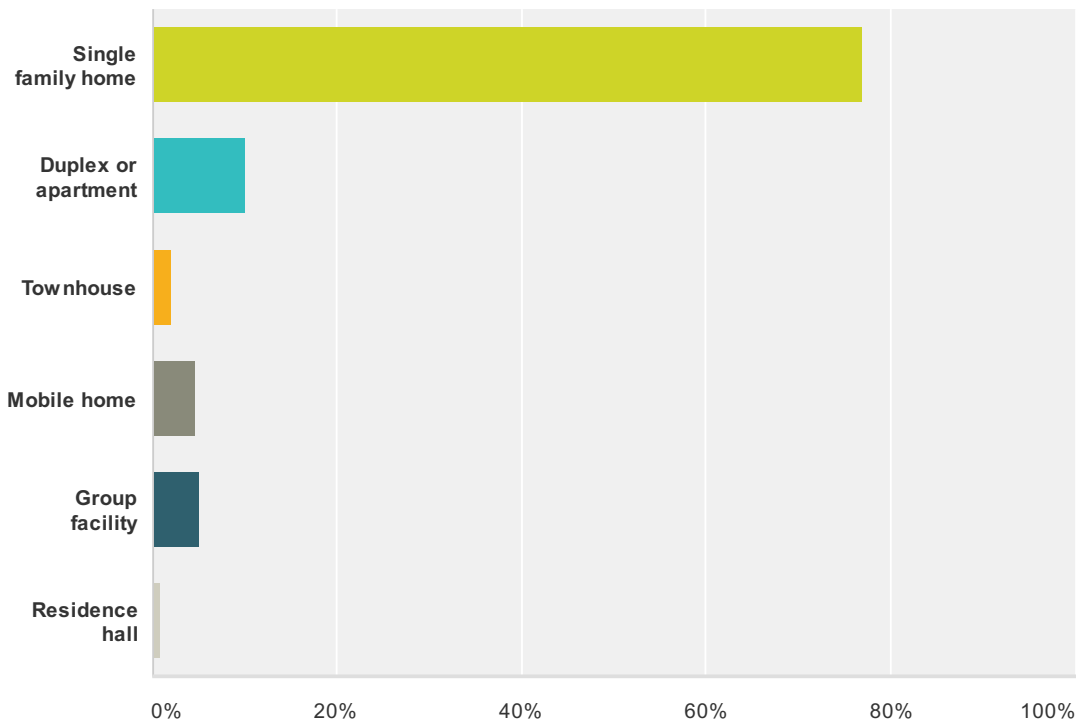
Answer Choices	Responses
Clinton	23.31% 93
Columbia	13.03% 52
Juniata	1.50% 6
Lycoming	9.02% 36
Mifflin	0.25% 1
Montour	11.78% 47
Northumberland	19.80% 79
Snyder	9.27% 37
Union	12.03% 48
Total	399

Q48 In what municipality (city, borough, township) do you live?

Answered: 379 Skipped: 95

Q49 What best describes your residence?

Answered: 412 Skipped: 62



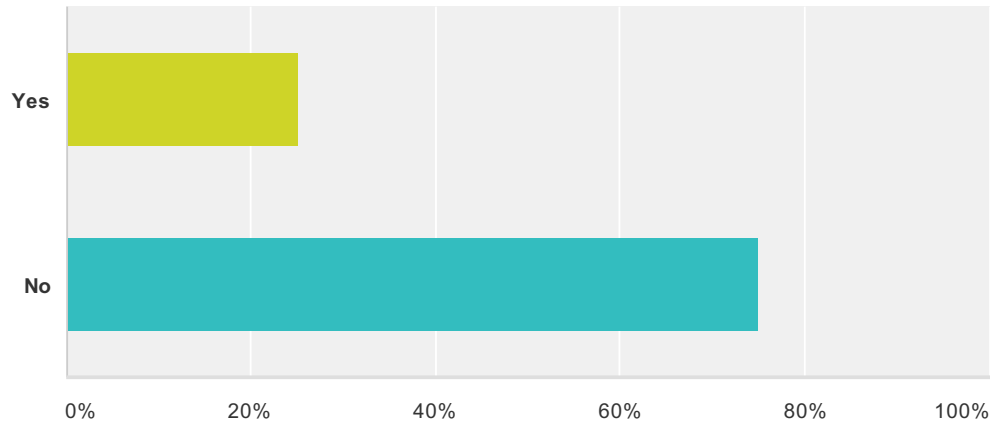
Answer Choices	Responses
Single family home	76.94% 317
Duplex or apartment	10.19% 42
Townhouse	2.18% 9
Mobile home	4.61% 19
Group facility	5.10% 21
Residence hall	0.97% 4
Total	412

**Q50 How many people currently live in
your household?**

Answered: 390 Skipped: 84

Q51 Do any household members have a disability (physical, mental, etc.) that limits their ability to drive?

Answered: 406 Skipped: 68



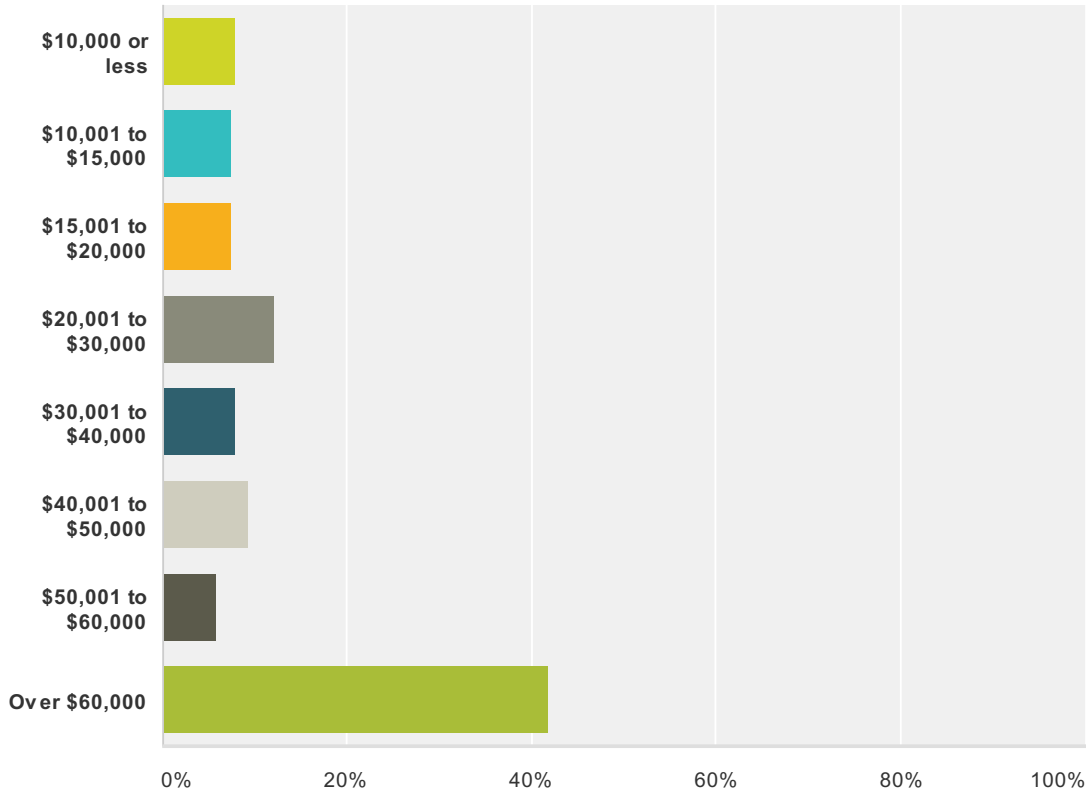
Answer Choices	Responses	
Yes	25.12%	102
No	74.88%	304
Total		406

Q52 If yes, number of people?

Answered: 90 Skipped: 384

Q53 Which category below best describes the total combined income from all sources for all persons in your household during the year 2012?

Answered: 369 Skipped: 105



Answer Choices	Responses
\$10,000 or less	7.86% 29
\$10,001 to \$15,000	7.59% 28
\$15,001 to \$20,000	7.59% 28
\$20,001 to \$30,000	12.20% 45
\$30,001 to \$40,000	7.86% 29
\$40,001 to \$50,000	9.21% 34
\$50,001 to \$60,000	5.96% 22
Over \$60,000	41.73% 154
Total	369

Q54 If you'd like to be contacted about upcoming public transit-human services transportation activities and meetings, please provide:

Answered: 50 Skipped: 424

Answer Choices	Responses	
Name	94%	47
Phone	88%	44
Email	72%	36